

## **What WeGolf Users Are Saying**

19 February 2010

**WeGolf maintains all email testimonials and complaints on file.** We have had very few complaints as WeGolf just works once it is set-up for your phone and your telco's networking services – at a price that you can afford.

**Newsflash** – since launching WeGolf in November 2008, we have had only five requests for refunds – one from a guy that we told in several emails that WeGolf would not work on his Apple iPhone. He purchased the product and then demanded a refund after opening the product and finding out that this was true. His request for a refund was denied. We had a request from a user who had a low end phone and we refunded her. We released a new upgrade with a patch that now works on her phone. We refunded her money and gave her a free WeGolf copy as she spent a considerable amount of time helping us to develop the patch. We had a request for refund from a BlackBerry Bold user who was blocked by his corporate firewall. Even though he opened the retail package, we promptly issued him a refund. He also spent a considerable amount of time helping us to resolve this issue for other BlackBerry users. The BlackBerry issue has been completely resolved thanks in large part to the RIM which provided us with the tools and expertise to fix it for both BIS/BES users.

We have had another two requests for refunds as noted above from Apple iPhone users but both have agreed to wait until we launch the a new version of WeGolf for the iPhone. It is expected that this will be released around 1 March 2010. I've attached a new testimonial from a user of WeGolf that has just switched to WeGolf. As one of my playing partners uses WeGolf and I was aware that a competing product on the iPhone deletes the battery before 9-holes – you following me iPhone guy?

***Send us your experiences with WeGolf, if we publish it in this section of our website, we'll give you a FREE extension on your WeGolf subscription.***

WeGolf is all about community and this is what our users are telling us:

Hi,

Many thanks. I got it up and running today for the first time yesterday.

To start with:

Things I loved about WeGolf versus Sureshot

- 1) Great to be able to start on any hole without clicking through from 1 to 10 or whatever (WeGolf Admin comment: new **LOOP** feature – download version 5.7.5 now!)
- 2) Great to be able to enter score for hole without clicking up or down for par
- 3) Easy to keep track of putts (total added but can you return to correct total)
- 4) Many more bunkers and hazards displayed on one screen without lots of clicking

- 5) My mobile fits easily in my push cart or pocket, can never find a place to put cumbersome Sureshot
- 6) Love idea of not having to remember to charge a Sureshot which only does 1 round
- 7) Ease of getting statistics after the round
- 8) Easy to get stableford score
- 9) No need to find USB connector to download or delete courses
- 10) Whilst away on a trip, you end up playing a course you hadn't anticipated, you can download it without a computer.
- 11) No need to link into a computer to delete courses.

I would also like to express my appreciation for the excellent support by phone and email to help me get up and running. I have used many software packages and never received such excellent friendly helpful assistance.

***Adam Campbell***

Hi,

I am a WeGolf customer who has upgraded his handset to an iPhone.

Is there a WeGolf application for the iPhone?

I have trialled a few iPhone GPS systems but don't like them as much as the old WeGolf I had on my Sony Ericsson. Mostly because of the time it takes to register the GPS location after using power save mode, which is necessary to avoid using the entire phone battery.....

Regards,

***Mo Reardon***

I have been using WeGolf for some time and have found it to be an irresistible tool; not expensive, easy and simple to use on any golf course. It will not interfere with your swing but, it will help you to pick up the right club for your next shot no matter what your handicap is or what clubs you use. Don't play your next round without WeGolf!

***Phil Fisher***

*golf fanatic playing golf 3-4 times a week*

"I would like to greatly thank your company for some of the best customer service I have experienced. I had a call one evening (around 8 at night) a couple of weeks ago from a representative of your company and they were able to rectify my connection issues very quickly. I run my own business, and I know how difficult it can be to maintain levels of service. I was highly impressed with your support, and that someone could be bothered to contact me after hours. I cannot recommend your software support highly enough to all my fellow golfing tragics. Thanks again!"

***Peter***

"I used the GPS at the Vines Reynella SA yesterday and it worked very well. I have also used WeGolf at Tocumwal and Yarrawonga and it worked well there too. Thanks for all your help over the last several weeks."

***John***

"Just a quick note to let you know the system is working fine now that I have the new phone. You guys are great!"

***Wayne***



“Hi Guys, I've just walked and added POI of the Nowra Golf Course NSW. I've uploaded to phone then checked out results, they are spot on. I tried mapping using Google earth but there was a 10 to 15 meter error in each POI. I'm very happy with the results and the way your programme works. Love it!”

***Stubbsy***

“I have been a computer tech since the IBM 286 days and Windows 3.0. I actually got my hands on a copy of Windows 2. I have used so many different software and hardware devices. I even built a 500 sq ft. theatre room with a 102 inch 1080P screen and 3 fully independent 19" screens down the right side, providing me with an ESPN zone wall.

Your program on my phone and computer is downright the coolest tech I have laid my hands on. My rounds are dropping quickly based on knowing which club and exactly how hard to swing. My coach says that I am fully committed to the shot. Plus the automatic scoring and scorecard are a hit with all the guys I play with. For an old guy at 47, I have never been more excited about playing golf. Thanks”

***Lars***



“Just downloaded WeGolf for my N95 and tried it for the 1st time today, fantastic.”

**Simon**

“Wow this is just awesome!!”

**Jaco**

“I have tried it and it is really good. You can map the course at home and concentrate on playing the course. Congratulations!”

**Jesus Spain**

“Thanks for this software, I'm enjoying it each time I use it.”

**Tony**

“Thanks for this wonderful golf SW...”

**Nina**

“WeGolf is a great tool! I love it. It works wonderfully with the Nokia E90.”

**Andre**

“I love this product and would like to promote it in my area. How will I go about it?”

**Michael**

“My friends are all using WeGolf, I'm using a Sureshot and I have an iPhone. Why can't you make it work on my iPhone? Sign me up and let me know when its available for the iPhone.”

**Aron**

I saw it being used at Kingswood Golf Club. I went out and brought a Nokia Navigator 6110 the next day. Now, I don't know how I ever played golf without WeGolf!

**Peter**

